

First Time Guest FAQ

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What times are your services?

We have two worship services at 8:15 a.m. and 11:00 a.m. Between the two services, from 9:36 to 10:45, we have Sunday School and Adult Communities.

Where should I park?

Parking is available on the west, south, and east sides of the building. You will want to enter through the main lobby (under the canopy) on the south side of the building.

When should I arrive?

We recommend that you arrive about 15 minutes prior to the service you want to attend. That way you will have enough time to get in the worship center in time for the service to begin. If you have little children, you may want to arrive a few extra minutes earlier to place them in the Nursery or in Preschool Children's Church.

What should I wear?

Suits and Sunday dress are not required here (though feel free to dress up if you like). The majority of people dress at a casual to business casual level during most of the year.

Where do my kids go?

Well, that depends on their age. Children who are 2nd grade and older attend the church service in the worship center with their parents. Children's Bulletins and crayons are available in the Lobby for children to use during the service.

Infants and toddlers up to 24 months may go to the Nursery located right off the Main Lobby.

If you are attending the 11 a.m. service, you may wish to take children age 2 through pre-kindergarten to the Preschool Suite and check them in to attend Children's Church. Greeters will be happy to lead you to the Preschool Suite. We dismiss children in kindergarten and 1st grades to go to Elementary Children's Church midway through the service.

If you are attending the 8:15 a.m. service, children age 2 through 1st grade stay in the service with their parents for the first part of the service. Midway through the 8:15 a.m. service, we dismiss kids to go to Children's Church. Staff can direct you to the appropriate service for your child should you need assistance.

What if my kids want to stay with me?

We gear our Sunday morning church services towards adults, so your little ones might find it a little boring. The Children's Church programs for age 2 through 1st grade include Bible stories and fun learning activities your children will enjoy.

The Nursery provides a safe and caring place for your infant or toddler while you enjoy the adult service. The toddlers in the Nursery have a short Bible Time before eating a snack. We utilize a state-of-the-art pager system so that we can reach you quickly and quietly if your child needs you.

However, if you wish to keep your children with you in the church service, you are welcome to do so.

Is there anyone who can help me find my way around?

The Information Window is near the Main Lobby. Also, feel free to check with one of the Greeters by the entrances or the Ushers in the Worship Center.

Do I need to give any money?

No, you're our guest. Please do not feel any pressure or obligation to give. Having you here with us is a gift in itself.

What are your services like?

Our services are relevant, energetic, thought-provoking, creative and worshipful. We use worship music and relevant, life-changing Bible messages.

How long are your services?

The early service is 8:15 to 9:25. Times for the late service are 11:00 to 12:10.

What happens from 9:36 to 10:45?

Loving child care is available in the Nursery for infants up through 24 months.

Children from age 2 through pre-kindergarten enjoy Sunday School classes planned especially for them in the Preschool Suite. Preschool Sunday School includes music time and Bible story along with Bible-learning activities and games.

Kids in kindergarten through 4th grade meet in the Chapel for energetic singing and an interesting Large Group Time. Jericho Junction with live actors and puppets is sometimes featured during Large Group Time. Kids spend the last half of the Sunday School hour in small groups with their teachers. Fifth grade kids meet in Room 212 upstairs while all Middle School tweens and teens begin Sunday School in the Middle School Youth Room.

Coffee and donuts are available in the Gathering Place during this time. Adults may choose to go to one of the following Adult Communities: Free at Free (Empty Nesters) in the Gym, PUPS (Parents Under Pressure) in Room 106, The Living Room (for Boomers) in Room 107, The District (college age through early thirties) in Room 206, Young Life Café (for young couples) in Room 108 and Logos (practical study of the book of Romans in Room 105. Faith Steps, for those just beginning their relationship with God, classes are also offered during the 9:36 hour.
